Microsoft's Silverlight Installation Instructions

Access to TUChart requires the installation of Microsoft's Silverlight browser plug-in. A link to the plug-in is available on Microsoft's Silverlight website (click here). The Silverlight home page will verify if the Silverlight plug-in is currently installed on your pc. If you already have the required version of Silverlight, then no further action is required.

If installation is required, please complete the following steps: (**Internet Explorer**)

1. Click the "Click to Install" button presented on the web page.
2. When prompted for: "Do you want to run or save this file?" ,   Click "Run"
3. When prompted for "Do you want to run this software?",   Click "Run"
4. The Install Silverlight window will appear.   Click "Install Now"
5. When the Installation successful window appears,   Click "Close"
6. The Silverlight Installation is now complete.

If installation is required, please complete the following steps: (**Mozilla Firefox**)

1. Click the "Click to Install" button presented on the web page.
2. When prompted for: "Would you like to save this file?" ,   Click "Save File"
3. When completed, double click the Silverlight.exe file in the Firefox Downloads window.
4. When prompted for "Do you want to run this file?",   Click "Run"
5. The Install Silverlight window will appear.   Click "Install Now"
6. When the Installation successful window appears,   Click "Close"
7. The Silverlight Installation is now complete.

If installation is required, please complete the following steps: (**Chrome**)
1. Click the "Click to Install" button presented on the web page.
2. When completed, double click the Silverlight.exe file located in the left bottom corner of the browser window.
3. When prompted for "Do you want to run this file?",   Click "Run"
4. The Install Silverlight window will appear.   Click "Install Now"
5. When the Installation successful window appears,   Click "Close"
6. The Silverlight Installation is now complete.

Microsoft's Silverlight System Requirements can be viewed by clicking here, then clicking on "System Requirements".

NOTE: The Silverlight Plug-in is not supported on Internet Explorer 10 running on Windows 7.

If you have any questions regarding installation, please submit a helpdesk ticket at TUhelp

For questions regarding the use of TUChart or the information displayed, please contact Ken Thornton ken.thornton@temple.edu (7-2228).

TUChart can be accessed by clicking here